



SoftGuard

PSIM+

Monitoring, Command & Control Software

About Us

Global presence, local focus.



SoftGuard



Headquarters

Argentina, USA, Spain.

Regional offices

Brazil, Peru, Chile, Colombia, Panama, Costa Rica, Venezuela, Mexico

Official channels and users

LATIN AMERICA: Aruba, Bahamas, Bolivia, Chile, Costa Rica, Curaçao, Ecuador, El Salvador, Guatemala, Haiti, Honduras, Cayman Islands, Jamaica, Mexico, Panama, Paraguay, Peru, Dominican Republic, Uruguay, Venezuela.

EUROPE: Andorra, Bulgaria, Spain, Finland, France, Italy, Moldova, Poland, Portugal, Romania, Switzerland.

AFRICA: Angola, Ghana, Kenya, Morocco, Mozambique, Nigeria, South Africa, Togo, Zambia.

ASIA: Armenia, India y Jordania.

OCEANÍA: Australia.

Our numbers

+20 Years of evolution

+50 Countries

+10K Users

Who We Are

SoftGuard: a story of constant evolution.

We began over 20 years ago as an innovative alarm monitoring solution. Over time, anticipating industry demands, we evolved into a **PSIM+** platform designed to centralize and automate all physical security operations in one place.

Our highly integrated solution empowers monitoring centers, SOCs, and control rooms to optimize resources, reduce costs, and operate efficiently. We've also developed mobile apps prioritizing personal and collaborative security, placing people at the heart of operations.

Our solutions drive projects across 50+ countries, serving diverse sectors such as private security, governments, corporate entities, banking, healthcare, education, retail, telecoms, residential complexes, and Smart Cities.

Licensing Models

Three options. Choose your growth path.

Perpetual License

- One-time investment
- Scalable by number of accounts (250 to 10,000+)
- Choice of modules and apps
- Annual support and updates policy



Physical server



Virtual server



Cloud server

1

ULTRA Subscription

- Monthly or annual plans
- All-inclusive: All modules and apps
- No limits on accounts, operators, or apps
- Unlimited growth from day one



Physical server



Virtual server



Cloud server

2

SoftGuard as Service (SG SaaS)

- Full platform access via **official Cloud Partners**
- No infrastructure required
- Just a computer, internet, and your operational team
- Ready to go in 48 hours

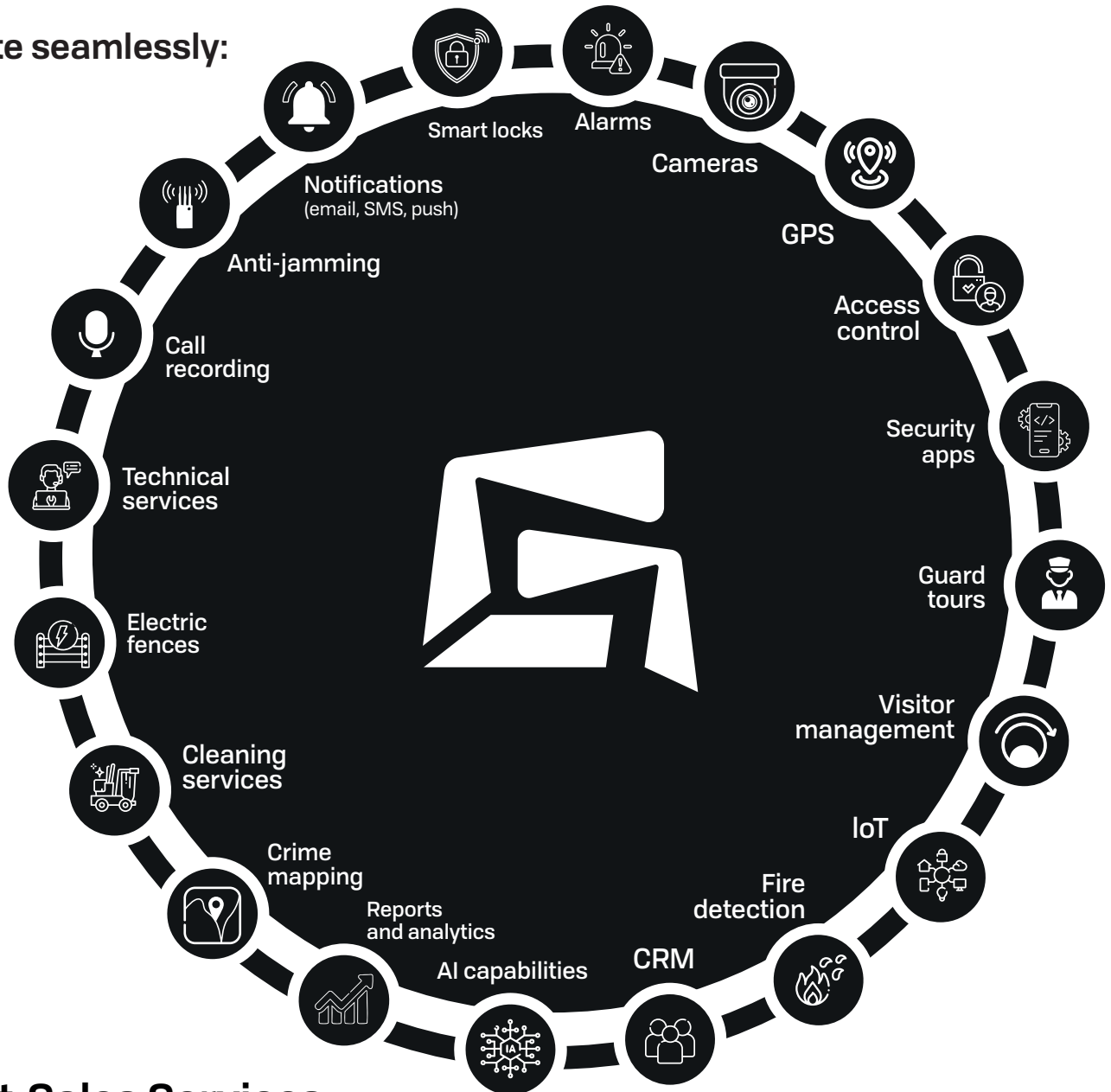


3

THE PLATAFORM

All your security operations, one solution.

Integrate seamlessly:



Post-Sales Services

We support you every step of the way.



Implementation



Regular updates & improvements



24/7 unlimited support



E-learning training



Live workshops



Administrator certifications



New integrations



Custom developments



Continuous UX & productivity enhancements

SUITE OF MODULES



Video

Boost your monitoring center with live visuals. Reduce false alarms, improve response times, and make smarter decisions. Integrate IP cameras, NVRs, and DVRs for event verification, video patrols, and analytics. Access recordings, control PTZ, use two-way audio—all in one place.



TrackGuard

Track vehicles, people, pets, or assets in real time, with support for 30+ GPS brands. View precise locations and route history, set virtual fences, send remote commands, and monitor speeds. Perfect for fleet management and more efficient operations.



Technycal Service

Smartly manage installations, preventive maintenance, and service calls. Generate work orders by area, assign technicians, vehicles, and materials, and organize schedules efficiently. Track everything in real time and assess team performance.



Monitoring

Manage all events from a single interface: alarms, cameras, GPS, apps, and more. Dispatch guards, make calls, trigger devices, and view full account details. Each signal arrives with its own color, sound, and instructions based on type and priority. Fast, intuitive, and built for operators who need to act quickly.



Call Recording

Record every operator call with users during event handling. Ensure service quality, maintain traceability, and keep a full history. Seamlessly integrates with your IP or PBX phone system.



Web Access – Clients & Managers

Give clients or branch managers secure access to a web portal with a live map of all their accounts. Allow them to check alarm status, active zones, recent events, and more. A simple way to keep everyone connected and informed.



Entries & Exits

Control access to functional units with authorized lists of residents, providers, and vehicles. Generate temporary QR codes for visitors—for faster, safer entry.



VigiControl

Manage your guard operations with a complete toolset. Define posts, create patrol routes and checkpoints with GPS, QR, NFC, or Bluetooth. Monitor presence, inactivity, and ensure smart supervision in real time.



SmartPanics

Configure and manage your SmartPanics apps. Set up roles, permissions, and rules by user or group. Customize the look and feel, and adapt service contracts to fit your business model



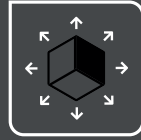
CRM

Manage contacts, meetings, calls, chats, and proposals with clients and prospects. Send bulk messages via email or push through SmartPanics: safety tips, alerts, promos, or surveys. All tracked in one place.



Manager

Get real-time stats and charts on your control center's performance. Track signal traffic, response times, and make decisions based on hard data. Clear insights for continuous improvement.



Dealer

Segment your account base and give third parties access to manage specific accounts with predefined permissions. Perfect for cloud providers and wholesale alarm stations looking to delegate tasks like account creation, editing, or event monitoring.



Fences

Monitor and visualize electric fence status on an interactive map. Detect failures, power loss, panel alerts, and more. Keep perimeter security fully under control.



MoneyGuard

Keep your operation's finances organized. Manage contracts, generate receipts, proposals, and invoices, monitor balances, and control all transactions from one place.



Authorities

Forward events to secondary centers quickly and accurately. Improve collaboration with external forces like police, fire departments, or emergency services—always with full traceability and control.

MOBILE APPS

With our white-label apps, security fits right in your user's pocket.

SmartPanics

Your personal safety app



- SOS buttons with live location and multimedia
- Full control of alarms, cameras, vehicles, and pets
- Family zones and speed alerts
- Secure community messaging with push notifications

Signature Option: name it whatever you want





CountrySafe

Residential and gated community safety



- Complete family protection
- QR invitations and common area bookings
- Control over cameras, alarms, and vehicles
- Mass push notifications for fast communication

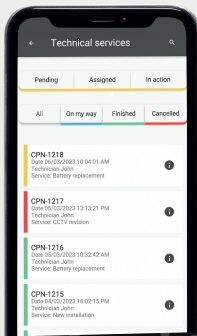


Purple Code

Technology against gender-based violence



- Alerts with live location
- Real-time audio and video evidence
- Virtual escort during commutes
- Direct contact with specialized response teams



TecGuard

Technician management



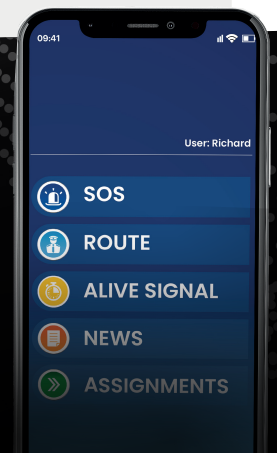
- Work orders, schedule, and materials
- Assignment of tools, vehicles, and materials
- Test mode and event history
- Log hours, incidents, and capture digital signatures



VigiControl

Guard supervision

- Patrols via GPS, QR, NFC, or Bluetooth
- Automatic tracking of worked hours
- Incident reports with photo, video, and audio
- Alerts for route failures or fall detection



SmartSMS

The ultimate SMS delivery app

- Works on any Android device
- Sends SMS even when offline
- Bypasses traditional modem failures
- Reliable messaging for your operation



MobileGuard

Mobile response for operators

- Receive and manage events in real time
- Receive and manage events in real time
- Ideal for operators working outside the control room
- Fully connected to the monitoring center and emergency services



CleanApp

Digital management for cleaning staff

- Real-time rounds, tasks, and presence
- Multimedia reports-no more paper forms
- GPS, QR, NFC, or Bluetooth-based control
- Alerts and task assignments made easy

SOLUTIONS



Security Companies



Governments



Education



Telecoms & ISPs



Corporations



Healthcare



Condominiums & Gated



Insurance



Tourism



Banks



Retail



SoftGuard



Explore our
PLATFORM

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